

PLEASE NOTE

Following the Covid19 outbreak and national guidance we have taken the difficult and necessary decision to suspend all face to face consultations. In doing so we have tried to balance the health and well-being of all.

PLEASE FIND BELOW THE CHANGES THAT HAVE BEEN IMPLEMENTED WITH IMMEDIATE EFFECT:

1. All face to face appointments have been suspended indefinitely. These have been replaced by telephone consultations. You may also be given the option, following a telephone appointment of a video consultation via your phone or computer.
2. **If you haven't already, please sign up for online access to the surgery via <https://www.patientaccess.com/>**
3. All Routine checks, reviews and tests have been suspended immediately. Examples include
 - Travel advice and travel vaccinations • New patient reviews • Over 75 health checks • Minor Surgery • Blood Tests (non-essential to be suspended) • Routine medication reviews (essential ones to be conducted by phone) •
4. All Home Visits will be subject to a telephone consultation prior to any visit. Visits will only be completed where there is a clear need for medical intervention.

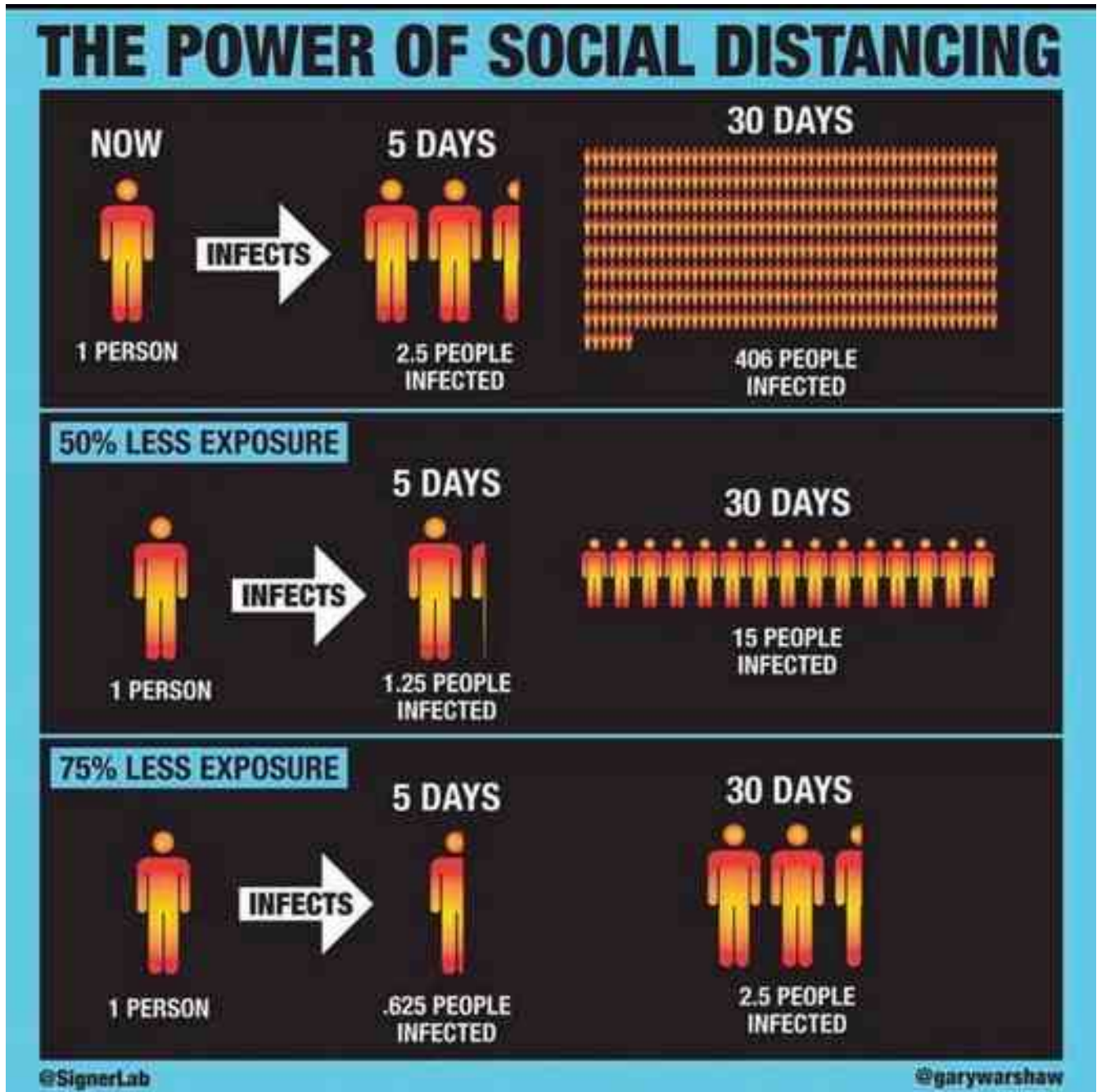
SERVICE LEVEL:

5. We are experiencing unprecedented levels of demand and a rapidly changing situation. We are all doing our very best to manage this, please bear with us.
6. In order to best serve you, our patients and the community, we need to keep staff well so that they can continue doing the vital work of primary care, which is essential while our hospitals are under pressure.
7. Please be aware that self-isolation guidance also applies to medical and practice staff and therefore we are operating with fewer staff than we usually do.

FOR THE LATEST NATIONAL ADVICE PLEASE VISIT:

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

THE POTENTIAL BENEFITS OF SOCIAL DISTANCING



WHAT IS SOCIAL DISTANCING

CORONAVIRUS COVID-19

Social Distancing

AVOID

- Group gatherings
- Visits to bars/restaurants
- Sleep overs
- Playdates
- Visiting the elderly with children
- Crowded retail stores
- Gyms
- Visitors to the home
- Non essential workers in the home

USE CAUTION

- Visits to supermarkets
- Visit to pharmacy
- Visit to GP
- Traveling
- Check on friends and family safely
- Public transport

SAFE TO DO

- Go for a walk
- Jogging
- Working in the home
- DIY in and around the home
- Reading
- Going for a drive
- Video calls
- Phone calls

Just some of those who are vulnerable that these measures could help:
Patients who are elderly, history of lung illness, cancer patients, immune suppressed patients, immune compromised and those with varying underlying conditions.