

Joint Patient Participation Group

Weeping Cross Health Centre, Beaconside Health Centre and John Amery Drive Surgery

**Minutes of a joint meeting of the Patient Participation Group of WXHC, BHC, and JAD, held on
Wednesday 17th June, 2015.**

Present: Mr S Platts (chair), Dr N Aldridge, Mrs R Stokes, Mrs A. Bailey, Mrs L Luckman, Mrs R Noyes, Mrs M Brocklebank, Mrs L Ashfield, Mrs L Russell, Mr D Goodfellow, Mr T Robinson, Mr J Griffin, Mrs S Macintyre.

1. Apologies: Gareth Edwards, Ann Broadfield, Angela Reeves, Julie Smith, Sue Harper, Peter Cook.

2. Minutes of meeting 10th March, 2015 these were accepted as a true record (we did correct the date at the top of the minutes as we had carried over the previous date by mistake).

3. Matters arising: PPG would like to meet with the Partners to discuss the possible changes in the Practice regarding walk-in. Any ideas welcome.

Ted Robinson would like a member of the Commissioning group to attend a separate PPG member as several issues need to be raised.

David Goodfellow would welcome a small group to meet to be involved in small workshops to enable the group to involve the younger generation.

4. Election of chair/secretary. No election was made due to the amount of apologies at the meeting – to be raised again at the next PPG, the members present agreed that Steve Platts could Chair the next meeting.

District PPG feedback – Patient feedback required on all services this can be done through the Practice or online through the CCG website. The ENT services are being reviewed at present. Medicine waste was discussed. Primary care policies at present are currently being amended. If anyone requires any more in-depth information please contact Maggie as she has the full information. Maggie and Ruth are happy to continue as CCG representatives the group were all in agreement to this.

5. Virtual PPG – Sue Harper provided us with a plan which was shared to us by Steve Platts. The group were very impressed with the information. Ideas discussed, for new website page, flyers to be attached to prescriptions and included in new registration packs. We agreed to include this on the

agenda at the next meeting and perhaps agree setting up a small working party to progress this. Gareth would be asked if it would be possible to include a PPG page on the new practice website.

6. Proposed new premises. Questionnaires have been handed out to Patients across sites. Dr Lloyd has a meeting planned with the local councillor Anne Edgeller and a leader of the Borough Council. Anne is very supportive and will do everything she can to help the Practice.

7. Practice Manager Update – Gareth unable to attend due to having a broken ankle.

8. A.O.B.

Dr Aldridge answered questions raised by the group. He explained that the Practice is reviewing its appointment system. Dr Aldridge also explained that the surgery is recruiting additional GP's to meet the extra demand although this is proving difficult. All comments and suggestions regarding this review are very welcome. Dr Aldridge reiterated that no decisions have been taken.

Dr Aldridge explained that we have tried advertising locally, regionally and nationally with no success as yet. It was explained that there is a national shortage of GP's. An ad had recently recently been advertised for the position of an Advanced Nurse Practitioner. At present these are being looked at.

A question was raised as to why we were still taking on new Patients. Dr Aldridge explained that due to the possible closure of Staffs University new Patients were still being accepted to the Practices.

9. Date of next meeting: 16th September at John Amery Drive.